

Complaints received by DT including default cases for the half year ending Sept, 2023
SEBI/ HO/ MIRSD/ CRADT/ CIR/ P/ 2020/230 dated November 12, 2020

No. of pending Complaints at the end of last half year	No. of complaints received during the half year	No. of complaints resolved during the half year (within 30 days)	No. of complaints pending at the end of half year (for more than 30 days)	Nature of the Complaint(s)			Steps taken to resolve the pending complaints	Remarks, if any.
				Delay in payment of interest	Delay in payment of redemption	Any other		
0	58	55	3	0	0	58	Refer Note 1	

Note 1:

a) The complaints received are from Debenture-holders of Infrastructure Leasing and Financial Services Limited and IL&FS Financial Services Limited.

b) Debenture Trustee's proposal for appointment of Nominee Director for Debenture-holders has not been accepted by IL&FS Group with the reason that the current Board has been constituted pursuant to NCLT's Order. Accordingly, Debenture Trustee has filed Misc. Application No.328/2019 in Company Petition No.3638 (MB)/2018 before the NCLT, Mumbai for appointment of Nominee Director, and also prayed that IL&FS should not dispose off any encumbered/charged assets without approval of Debenture Trustee. The matter is sub-judice.

c) Complaints received are in nature of enquiries (in relation to settlement of claims) and not actual complaints .